

COMPLAINTS AND GRIEVANCES - STUDENTS



INFORMATION

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Title IX of the Educational Amendment of 1972 and Section 504 of the Rehabilitation Act of 1973 as well as Itawamba Community College policy prohibits institutional discrimination against students based on sex or disability. Students who have reason to believe that their rights under law or campus policy have been denied in such areas as admission, financial assistance, employment, residence hall assignment, disciplinary actions or other campus matters may seek to resolve them in the following manner:

Academic Matters

1. Student grievances generally originate at the instructor level, and the resolution of these grievances should be sought between the student and instructor.
2. In the event the grievance cannot be resolved at the instructor level, the student should seek resolution with the appropriate dean or the Vice President of Instructional Services.
3. Should further arbitration be needed, the student should submit a written statement of the grievance to the Vice President of Instructional Services setting forth the grievance and the remedy sought.
4. Within one week after receipt of the written statement, the Vice President of Instructional Services will meet with all parties referenced in the statement.
5. In the event the Vice President of Instructional Services cannot resolve the grievance, the Vice President of Student Services will convene the Grievance Committee of the College.
6. In the event the student is not satisfied with the resolution offered by the Grievance Committee, he/she may appeal to the President. The decision of the President will be final.

Non-Academic Matters

1. Student grievances originate at the department level, and the resolution of the grievance should be sought at the department level.
2. Should further arbitration prove necessary, the student should address a written statement to the Vice President of Student Services setting forth the grievance and remedy sought.
3. The Vice President of Student Services, within one week after receipt of the statement, will meet with all parties of the statement. In the event the grievance cannot be resolved, the Vice President of Student Services will convene the Grievance Committee of the College. If the student is not satisfied with the resolution of the grievance by the committee, appeal may be made to the President. The President's decision will be final.

Cross Ref: J.13, J.14