

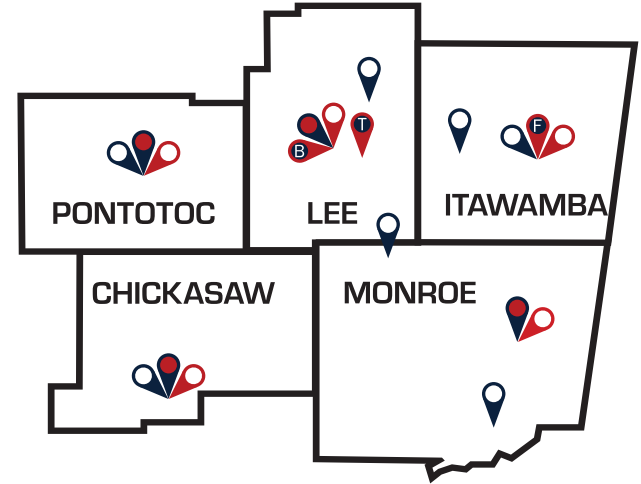


CAREER AND  
WORKFORCE  
EDUCATION

**WORKFORCE  
EDUCATION**

# YOUR ONE-STOP SHOP FOR WORKFORCE TRAINING

- **166+** companies served through ICC Division of Career and Workforce Education.
- Access to state and federal workforce training funds for companies.
- Expert in-house trainers for all of your training needs.
- Pre-employment training and assessments available.
- Thousands of people trained every year.



- F ICC FULTON CAMPUS
- T ICC TUPELO CAMPUS
- B ICC BELDEN CENTER
- WIN JOB CENTERS
- WORKFORCE TRAINING
- ADULT EDUCATION



“ The Itawamba Community College workforce team has been an important part of the education and training planning at Tronox’s Hamilton site. They help find solutions to many of our training needs, ranging from leadership and coaching to upskilling team members with the technical skills needed to automate many of our processes. The educational partnerships have resulted in an effective apprenticeship program for both mechanical and electrical technicians. Not only does ICC have trainers and instructors that provide their expertise, but the school has also helped with workforce training funds to help offset training costs, which positively impacts productivity and our bottom line!

”

– Patrick Lockett | Site Education Leader, HR | Tronox

# WORKFORCE ASSESSMENT

**We believe in the value of assessments that help industry and business make better, informed decisions. ICC offers several assessments to fit your needs as a pre-employment or job placement tool to effectively use an individual's skills or to identify skill gaps for growth and development.**





## ACT WORKKEYS®

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ACT WorkKeys® is a system of assessments and curriculum that builds and measures essential workplace skills that can affect job performance and increase opportunities for career changes and advancement. By completing the assessments, students can earn the National Career Readiness Certificate® (NCRC®). ICC administers WorkKeys® assessments, provides test prep for WorkKeys® assessments and helps students match their interests to job skills profiles.



## MAINTENANCE SKILLS ASSESSMENT

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Assess your skilled craft employees to determine the gaps in their skills and knowledge and to provide recommendations for training to level up their skills. This assessment has two parts: the written assessment is provided at ICC at no cost to companies and the hands-on assessment.



## PHYSICAL ASSESSMENT AND SKILLS SIMULATION | JOB P.A.S.S.

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Job P.A.S.S. is a physical assessment that focuses on the individual's dexterity, agility, eye-hand coordination and range of motion. This criteria-referenced test uses an objective standard or achievement level to demonstrate what individuals can do.



## COMMUNICATION STYLE AND LEADERSHIP ASSESSMENTS

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Assess your employees' communication styles and personalities with the use of well-known instruments such as Clifton StrengthsFinder, As I See Myself and DISC. Leadership training and coaching are available to enhance the individual's strengths to ensure peak performance.



## ONLINE WORKFORCE CLASSES

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Check out online Workforce classes with easy access! Explore classes such as Lockout Tagout, Bloodborne Pathogens, Fall Protection, Forklift Operator and more on [www.iccms.edu/WorkforceOnline](http://www.iccms.edu/WorkforceOnline)

# MANUFACTURING SKILLS BASIC CERTIFICATION

## PRE-EMPLOYMENT TRAINING

Our 94-hour Manufacturing Skills Basic Certification program is designed to prepare students for a successful career in high-performance manufacturing. The program enables participants to use critical thinking skills, update core skills and knowledge and earn nationally recognized credentials.

- 10-Hour OSHA Safety Certification
- Blueprint Reading
- Computer Literacy Skills
- CPR Certification
- Employment Skills
- Forklift Operations
- High-Performance Manufacturing
- Interview and Communication Skills
- Precision Measurement



# BASIC INDUSTRIAL SKILLS

A man in a dark jacket and light-colored pants is operating a red Linde forklift in a warehouse. The forklift is moving from left to right. The background shows warehouse shelves, a fire extinguisher, and a yellow staircase.

To know how to properly and safely operate a forklift is a much-needed skill in today's world. ICC provides operator training and train-the-trainer on aerial lift, scissor lift and forklift.

- Aerial Lift Operator Training
- Enhanced Forklift Operator Training
- Forklift Operator Training
- Forklift Train-the-Trainer
- Scissor Lift Operator Training
- Scissor Lift Train-the-Trainer

# INDUSTRIAL AND FACILITIES MAINTENANCE SKILLS

The background of the image is a blurred industrial setting, possibly a factory or workshop, with various mechanical parts and equipment. The entire image is overlaid with a semi-transparent red filter. On the right side, a person's arm and hand are visible, wearing a watch and holding a tool or part of the machinery. The text is positioned on the left side of the image.



ICC can help to assess the gaps in skills and knowledge to customize a skills training program to grow and develop your own pipeline of multi-craft maintenance technicians. ICC will work with you to create a flexible schedule to meet your needs, day or night. The classes range from 8 to 80 hours each.

- Advanced Electricity
- Basic Electricity
- Electrical Equipment Control
- Hydraulics
- Mechanical Drives
- Motor Control Sequence Circuitry
- PLC Fundamentals
- PLC RSLogix 5000/Control Logix
- Pneumatics
- RSLogix 500/MicroLogix
- Technical Math
- Troubleshooting

# LEAN AND QUALITY ASSURANCE

To be competitive in the global market, companies are attempting to reduce non-value activities in operations to consistently produce high-quality products and provide excellent service to their customers. ICC has the Lean expertise to help your company reduce waste and improve efficiency and effectiveness in your processes. We can also help grow your pipeline of quality technicians and prepare them to take the American Society for Quality (ASQ) certification exam to become credentialed by ASQ.

- 5S
- BASIC AND INTERMEDIATE STATISTICS
- CAUSE AND EFFECT TOOLS
- CERTIFIED QUALITY IMPROVEMENT ASSOCIATE
- CERTIFIED QUALITY INSPECTOR
- DESIGN OF EXPERIMENT
- LEAN PRINCIPLES 101
- LEAN SIX SIGMA GREEN BELT CERTIFICATION
- MEASUREMENT SYSTEM ANALYSIS
- PROCESS MAPPING
- QUALITY TOOLS
- STATISTICAL PROCESS CONTROL



# ISO MANAGEMENT SYSTEM AND CONSULTATION

## QUALITY AND ENVIRONMENTAL MANAGEMENT SYSTEM

IATF 16949

TECHNICAL SPECIFICATION FOR  
AUTOMOTIVE SECTOR QUALITY  
MANAGEMENT SYSTEM

ISO 14001

ENVIRONMENTAL  
MANAGEMENT  
SYSTEM

ISO 9001

QUALITY  
MANAGEMENT  
SYSTEM

# LEADERSHIP DEVELOPMENT

ICC has a wide array of leadership development services to fit different levels of leadership, from first-time supervisors to executive leadership facing complex challenges. Not only do we offer training, we also believe in developing new, emerging leaders through coaching. A facilitation service is available to help leadership teams and shop floors gain common ground and move forward on tough issues. ICC's certified DDI® facilitators are ready to assist in your leadership development. DDI® has five decades of experience and stands on the importance of making good hiring decisions and giving leaders the skills they need to excel.

- COACHING FOR PEAK PERFORMANCE
- COMMUNICATING FOR LEADERSHIP SUCCESS
- DISC ASSESSMENT
- DIVERSITY: BIAS AND INCLUSION TRAINING
- DRIVING CHANGE
- GALLUP STRENGTHSFINDER ASSESSMENT
- RESOLVING WORKPLACE CONFLICT
- YOUR LEADERSHIP JOURNEY





# HEALTH AND SAFETY

## SAFETY AND ERGONOMIC ASSESSMENT

ICC provides health and safety training and consultative services to help you meet your safety goals. These services range from providing authorized OSHA 10 and 30 training to writing your safety program. ICC can help assess your workplace and workstations to identify risks and to reduce risk exposure to the health and safety of your employees.

- ARC FLASH SAFETY TRAINING
- CONFIDENTIAL SAFETY AUDITS OR CONSULTING
- HAZWOPER 8-HOUR REFRESHER
- HAZWOPER 24-HOUR
- CPR, AED AND FIRST AID TRAINING
- INDUSTRIAL ERGONOMICS TRAINING, ASSESSMENT OR CONSULTING
- OSHA 10-HOUR FOR GENERAL INDUSTRY
- OSHA 30-HOUR FOR GENERAL INDUSTRY
- OSHA STANDARD SPECIFIC TRAINING (LOCKOUT/TAGOUT, ETC.)
- SOUND LEVEL TESTING
- WRITTEN PROGRAM ASSISTANCE

# WORKFORCE PATHWAY CLASSES



**SKILL UP, GET A BETTER JOB AND EARN MORE MONEY**

## Basic Construction



Learn skills such as construction math, site safety and power and hand tools needed to complete the Construction Core program designed by NCCER.

## Business Office Specialist (BOS)



Prepares students to complete basic office tasks through instruction in Microsoft® Word, Microsoft® Excel, Basics of Accounting and Intuit® QuickBooks.

## Certified Clinical Medical Assistant



Combines the Phlebotomy Technician and Medical Administrative Assistant courses to prepare students to sit for the Certified Clinical Medical Assistant (CCMA) certification exam.

## Certified Nursing Assistant (CNA)



Learn to perform essential patient care duties through a combination of classroom and hands-on learning and prepare to take the exam to become a Certified Nursing Assistant.

## Commercial Truck Driving (CTD)



Learn skills such as loading and unloading cargo, reporting accidents and keeping accurate records necessary to drive Class-A semi-trucks and other commercial vehicles.

## Distribution Associate



Provides the skills needed to perform general distribution and material handling tasks and learn to operate a sit/stand forklift, a scissor lift and an order picker. Students will earn certifications in CPR/AED/First Aid, OSHA 10.

## Electrician Assistant



Prepares individuals to work as electrician assistants who perform routine electrical tasks while working closely under a supervising electrician.

## Emergency Medical Technician (EMT) Basic



Prepares students to function in a prehospital environment, including ambulance runs, appropriate patient assessment and care and procedures for transporting patients.

## Entrepreneurship and Small Business Management



Learn the key conceptual knowledge of entrepreneurial and small business principles.

## Food Service Pathway



Allows students to gain hands-on experience in the restaurant and hospitality industry through interactive classroom learning sessions. Credentials include ServSafe, Alcohol ServSafe® and CPR.

## Human Resource Assistant (SHRM Essentials of HR)



Gain foundational knowledge of managing human resources and the behavioral competencies that are essential for business success.

## Introduction to Industrial Maintenance



Introduces basic maintenance principles, such as basic safety, basic electricity, mechanical systems, fluid power and troubleshooting, to prepare students for entry-level industrial maintenance jobs.

## Manufacturing Skills Basic Certification (MSBC)



Learn how to read a caliper, micrometer and blueprints; perform CPR; and how companies improve safety, productivity and their quality processes.

## Medical Administrative Assistant



Teaches students the administrative and clerical skills necessary to be successful in a medical office environment. Students will sit for the Certified Medical Administrative Assistant (CMAA) certification exam.

## Pharmacy Technician



Prepares individuals for an entry-level technician position in a pharmacy setting with the opportunity to take the National Pharmacy Technician Certification exam.

## Phlebotomy Technician



Students learn to obtain blood and other specimens for laboratory analysis. Graduates are eligible to test for a national certification as a phlebotomy technician.

## Quality Improvement Associate



Learn curriculum based on the American Society for Quality standards in order to enter or advance into a quality-related role in an advanced manufacturing environment.

## Small Engine Repair Technician



Develop skills needed to repair small engines that may allow students to enter into a career as an entry-level small engine technician or open their own repair business.

## Welding and Cutting (Introduction)



Students will learn to discuss and apply proper safety procedures and techniques for both GMAW and SMAW welding operations as well as oxy-fuel cutting operations.

# COMPUTER CLASSES

- AutoCAD®
- Basic Webpage Design HTML/CSS
- Introduction to JavaScript
- Introduction to Visual Basic
- Microsoft® Access
- Microsoft® Excel: Beginner
- Microsoft® Excel: Intermediate
- Microsoft® Outlook
- Microsoft® Word
- MiniTab: Beginner
- Networking Fundamentals
- QuickBooks® by Intuit

# ICC-BELDEN CONFERENCE CENTER

ICC offers rental of large conference rooms and smaller rooms ideal for breakout sessions. These spaces are perfect for your company's functions, executive meetings, retreats and major conference events. All rooms are equipped with audio and visual equipment — complete with IT support.

- The ICC Belden Conference Center can accommodate up to 450 persons per event.
- Full, in-house catering services available.
- All rooms have internet, Wi-Fi and audio availability, along with projector and screens.



**WIOA Workforce  
Services and WIN Job**

662.407.1200

**Workforce Pathways**

662.407.1569

[www.iccms.edu/skullup](http://www.iccms.edu/skullup)

**Workforce Education**

662.407.1530

[www.iccms.edu/wdt](http://www.iccms.edu/wdt)

[www.iccms.edu/workforce](http://www.iccms.edu/workforce)

Itawamba Community College is an equal opportunity institution. For more information, contact the Dean of Students, 602 West Hill Street, Fulton, MS 38843, 662.862.8271, or email [TitleIXCoordinator@iccms.edu](mailto:TitleIXCoordinator@iccms.edu).

